

The Coach Place overview

What is The Coach Place?

The Coach Place is a dynamic online platform that gives members access anytime and anywhere to global coaches, authors, experts and thinkers in the personal development space. The Coach Place members participate in masterclasses and coaching conversations, and have a library of inspiring curated content at their fingertips. This is the place where you'll learn to coach yourself to success and become the very best version of you. Read more here.

How much is The Coach Place membership?

For A\$25 per month or A\$270 (including GST) per year, premium paying members have access to everything we write, film, create and share on our Coach Place platform, anytime and anywhere.

What's included in my membership?

The Coach Place has been designed with busy people in mind, so it's easy to navigate. Simply log in whenever you're ready to read, watch or listen. Create your own profile to receive content when it works for you! This is about *you* driving your own learning and development. You'll have access to:

- Thought-provoking **masterclasses** – led by highly-experienced coaches, who'll drive your professional and personal growth.
- Insightful **articles** – written by a range of authors, coaches, researchers and experts to challenge how you live, work and feel.
- **Micro-learning** videos – produced by highly-regarded experts, with hyper-relevant, bite-sized clips to accelerate your learning and thinking. In under five minutes, you'll hear practical ideas and strategies you can implement immediately.
- Inspiring **interviews** – with entrepreneurs, leaders and visionaries – all great storytellers who continue to be curious and seek out new learnings.
- Curated **resources** – allowing you to self-direct your learning experience at the click of a link, to consume more of what you're most interested in.
- **Coaching conversations** – that give you the opportunity to attend group sessions with our global coaching team, who'll ask you those hard questions that get to the core of what success and growth mean for you.
- **The Coach Place team** – who'll respond to your questions, requests and feedback – simply send us an email.

Where do I find the upcoming masterclasses?

- Please visit the Events and Programs page here which includes all our upcoming events including masterclasses.
- Recordings of previous masterclasses and interviews will be posted on the Coach Place Members page here.

Where do I find all your content?

- Please visit the Coach Place Members page [here](#) to see our regular articles, micro-learning, masterclass recordings, recorded interviews, curated learning, coaching cough insights.

How do I register my whole team?

- If you would like to purchase multiple Coach Place memberships for your organisation, please email us at info@thecoachplace.com and we will arrange to send you an invoice.
- We will setup the accounts for you and your team members can create their own passwords when activating their accounts.

My Account

How do I unsubscribe from your newsletters?

- Please login to the My Account page [here](#)
- Scroll down to 'Manage your email preferences'
- Subscribe or unsubscribe from any/ all the newsletter options, including occasional newsletters, premium member blogs and exclusive offers by checking or unchecking the boxes.
- You can also unsubscribe from any of our newsletters, by clicking the link in the bottom of the email that says "unsubscribe":

Join us now

- If you're not already a Coach Place member, please join us [here](#) now.

How do I login?

- Please go the login screen [here](#) and enter your email address and password.
- If you've never activated your account, please register [here](#).

How do I reset my password?

- If you've forgotten your password, on the [login screen](#) select 'Forgot your password'
- If you've never activated your account, please register [here](#).

How do I change my credit card details?

- [Login](#) to My Account
- Select 'Manage my Membership'

How do I cancel my membership?

- To cancel your account, please visit the My Account page [here](#)
- Click on 'Manage my Membership'
- Select 'Cancel my membership'

How do I remove my account?

- To remove your account, please visit the My Account page [here](#)
- Scroll down to 'Remove my account' and type in the word DELETE
- Press 'Remove my account' button.

What is your refund policy?

- As The Coach Place Global website offers non-tangible, irrevocable goods we do not provide refunds after the product is purchased, which you acknowledge prior to purchasing any product on the Website. This is because you cannot practically 'return' the online service.
- Monthly subscriptions can be cancelled at any time and subscribers can access their account for the remainder of their billing cycle. The subscription will auto-renew on a monthly basis until the subscription is cancelled by the user in My Account.
- Annual subscriptions are non-refundable and you'll be able to continue to access your account until your membership expires. No future payment will be taken. The subscription will otherwise auto-renew on a yearly basis until the subscription is cancelled by the user in My Account.
- Please refer to the full terms of service [here](#)

Where are the website terms and conditions?

- Please see the terms and conditions of The Coach Place Global [here](#)

How do I contact The Coach Place?

- Please email us at info@thecoachplace.com